



Photo: Actividades in "El Rincón de la Dignidad" in El Mogote, Coyuca de Benítez, where children and their families can find, with a SBC-AAP-Gender strategy, personal hygiene products and learn about the importance of proper hygiene. © UNICEF Mexico - Silvia Carranza  
Reporting period: 20 December – 1 February 2024

# Mexico

## Otis Hurricane

### Humanitarian Situation Report No. 6



#### Situation in Numbers

**251,207** children living in the affected area  
(Acapulco and Coyuca de Benítez.  
Source: 2020 National Census)

**852,622** estimated people living in the affected area  
(Acapulco and Coyuca de Benítez.  
Source: 2020 National Census)

**125** hospitals/medical units in operation in Acapulco  
(Source: Govt. report 20.11.2023)

**917 schools** report resuming classes in Acapulco and Coyuca  
(Source: Govt. report 23.01.2024)

**50%** Hotels re-opened.  
(Source: Govt. report 10.01.2024)

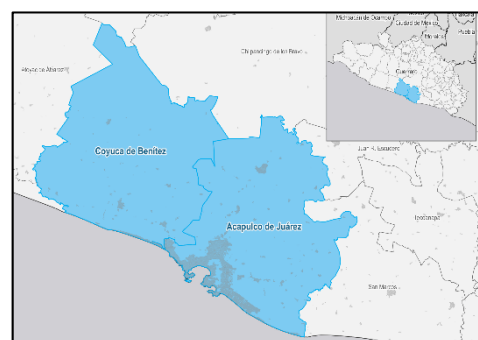
#### Highlights

- Three months after the emergency, Guerrero's state government reports actions to promote tourism as a mechanism for economic recovery, within the framework of 2024 international tourism fair. Also, alliances have been established between government and private sector (Carso group) for the rehabilitation of infrastructure of prioritized buildings, hospitals, and schools. 127 hotels are in operation in Acapulco, out of 250. Authorities have located 1,620 people reported missing, while 32 remain missing. The number of deaths remains at 52.
- As of 10 January 2024, since the onset of the emergency, the Federal Government has distributed 87,668 packages of household goods (including refrigerators, stoves, mattresses, blenders). [265,000 households](#) have received direct cash transfers (US\$470 per household) for cleaning, and [313,753 people](#) have received the first half of cash transfers for reconstruction ( [US\\$ 2,000 to US\\$3,500](#)).
- According to official reports, [drinking water services](#) have been reestablished in Acapulco and Coyuca de Benítez. However, UNICEF's field reports have located peripheral communities with persistent WASH needs. Public lighting service was reestablished in Acapulco on 18 December 2023, and in Coyuca de Benítez in the second week of January 2024.
- UNICEF continues implementing response interventions in Acapulco and Coyuca de Benítez, focusing on child protection (MHPSS, GBV and case management), nutrition, WASH, education and SBC. 32,727 people have been reached so far with UNICEF interventions. 37 staff members and 16 UNVs have been involved in the response.

#### Situation Overview & Humanitarian Needs

- In mid-January 2024, the Guerrero Ministry of Education reported that 917 schools had resumed classes, out of 1,509. Given the lack of precise information on which schools have reopened and which remain closed, there is no estimate on the number of children remaining out of school.
- Main humanitarian needs for children persist. Although hospitals and medical units are functioning, gaps on availability of medicines, other medical supplies and staff remain. The prevalence of dengue remains of concern, given the need of more adequate preventive and response interventions. UNICEF's mobile medical unit continues to detect cases of malnutrition among children. In terms of education, a number of schools still have cleaning needs. In those cases, where schools have opened, material is still needed including books, uniforms, furniture, etc. As reported by staff who have visited social assistance centers, concerns remain regarding the psychological impact of the disaster on affected children. The mid/long term effects of the extended disruption of education need to be assessed,

**Map 1. Main areas affected by Otis in Guerrero.**



## Summary Analysis of Programme Response

UNICEF has tailored its response plan including recovery actions within a 6-month timeframe, with partners and in close coordination with authorities. UNICEF's response focused on the following actions during the reporting period:

### Health & Nutrition

- UNICEF, in collaboration with implementing partner ADRA, has provided medical and nutritional care to 26 pregnant women, and 679 children and adolescents in Acapulco, all of whom have received micronutrients or dietary supplements. Additionally, information on breastfeeding and recommended emergency feeding practices has been provided to 728 caregivers.
- Twenty-six pregnant women have received multiple micronutrients.
- UNICEF, in collaboration with ADRA, delivered 11,000 packets of rehydration solution to Guerrero Ministry of Health. These are distributed among Acapulco's affected population.
- UNICEF has distributed items such as flipcharts, posters and handbooks, to Guerrero Ministry of Health. These materials are intended to be used by primary healthcare centers and health workers in activities and counselling for parents during the first 1,000 days of their child, including home and clinic visits.
- UNICEF, in partnership with Guerrero Ministry of Health, trained 50 primary healthcare professionals in Acapulco on child malnutrition and its treatment. This training included the provision of 145 therapeutic food treatments for child malnutrition. The training was an 8-hour in person session held on 13 December 2023, for healthcare personnel working on Acapulco's primary healthcare centers.

### Education

- UNICEF and the Guerrero Ministry of Education (MoE) continue updating the information and monitoring tool on school and WASH infrastructure, and return of students and staff. An extended period was requested by the MoE to capture data of upper secondary and universities.
- 917 schools report resuming classes in Acapulco and Coyuca de Benítez, however most of these schools have yet to be rehabilitated and cleaned, and many are open for few hours and not for the full school day. There is no public information on the strategy behind this gradual return to schools.
- UNICEF ongoing first phase of support to school reopening has focused on rehabilitation, cleaning, debris removal and WASH infrastructure rehabilitation, on 10 elementary schools, directly benefiting 1,666 children and adolescents. UNICEF has delivered 4 water tanks to schools in both affected municipalities.
- On 15 January, UNICEF started its second phase of mental health and psychosocial support actions targeting teachers and education staff. As of 25 January, 96 teachers in elementary schools had participated in the Save the Children-UNICEF workshops, and 251 early childhood education teachers participated in IEPAAC-UNICEF workshops. The strategy will continue in coordination with the MoE to reach 800 teachers.
- On 23 January, Niños en Alegría, Mexicanos Primero, Unidos por Ellos and other CSOs had delivered 3,250 individual school supplies to children in 23 schools in Acapulco and Coyuca de Benítez.
- In January, a joint strategy on learning recovery in elementary schools was launched by UNICEF and Save the Children. The strategy implemented with TARL methodologies (teaching at the right level) will start in February benefiting 200 teachers in face-to-face interventions. Save the Children will reinforce actions with tutoring via phone.

### Water, Sanitation and Hygiene (WASH)

- UNICEF continues with the development of WASH emergency Information Management tools such as [contacts directory](#), [map of WASH interventions](#) in the field in support of sectoral coordination, 5W matrix and a [specific website](#), with support from UNICEF's Latin America and Caribbean Regional Office (LACRO).
- In collaboration with its implementing partners, UNICEF aims to undertake repairs to critical WASH infrastructures in ten educational institutions including Social Assistance Institutes. To date, UNICEF has completed WASH repairs to critical WASH infrastructure in two educational institutes and two Social Assistance Centers. UNICEF has assessed four Social Assistance Centers (CAS-DIF), and six educational institutes. Repairs to the remaining approved locations will start in early February.
- Critical hygiene items have been distributed benefiting 5,707 boys, girls, adolescents, and their families, through a ["Rincón de la Dignidad"](#) mobile child-friendly space.
- Safe drinking water has been distributed directly to families into 20-liter capacity containers, benefiting over 7,662 boys, girls, and adolescents.
- UNICEF received an in-kind contribution of 50,000 liters of Sodium Hypochlorite. These supplies have been distributed to the Municipal Water Operator (CAPAMA) and used for water treatment, disinfection of the municipal Water Treatment Plant and water distribution by means of water supply trucks delivery to affected populations living in areas where the water supply network is not yet restored. UNICEF delivered half of this contribution in late December while the remaining was sent to CAPAMA in late January.
- In addition, UNICEF received cleaning and disinfecting products. These products will be distributed to the Ministries of Education and Health, to contribute to the cleaning and restoration of schools and health centers. UNICEF delivered these products to the above-mentioned Ministries during late December and early January.

- UNICEF is in the process of receiving a contribution of 80 water tanks. These will be used to collect and store water from the municipal water supply systems at schools and health care centers.

## Child Protection

- Through Implementing Partners La Jugarreta, Juconi and Save the Children, UNICEF has provided mental health and psychosocial support services (MHPSS) for children and their families. The following friendly spaces are currently operating: Icacos Park, Technical Secondary School 191 and Technical Secondary School No.1, Olinala Children's Garden, Cancha, Azteca Garden, Costa Azul Church, Brigada DIF Colonia and in the neighborhoods Hogar Moderno, Coloso Unidad 1 and Mangos Garden. From November to date, 954 girls and 918 boys (1,872 children), as well 107 female caregivers and 38 men caregivers, have accessed community-based MHPSS.
- A multidisciplinary team of two lawyers and one psychologist, was deployed to support local child protection authorities (DIF Guerrero) in the identification and protection of unaccompanied and separated children or children at risk of abuse, as well as the issuance of required protection measures. To date, 22 girls and 15 boys have received individual case management services.
- In coordination with the regional and municipal child protection authorities, a guide for case referral of children and adolescents with special protection needs has been established, in coordination with relevant authorities present in Guerrero, also with UNICEF's support, inter-institutional coordination protocols are being reviewed to improve case management services.
- UNICEF is also supporting prevention, response, and risk mitigation of gender-based violence against children, women and LGBTI population through the implementation of safe spaces in priority areas.
- UNICEF is providing technical assistance to the State Welfare System to strengthen humanitarian care and support for children and adolescents in residential care in affected areas.

## SBC, Accountability to Affected Population (AAP)

- An on-site AAP survey has been activated to identify the most appropriate channels for message delivery regarding WASH, MHPSS, gender-based violence (GBV), Protection from Sexual Exploitation and Abuse (PSEA), Child Protection, nutrition, etc., and information regarding service delivery and improving decision making. This assessment includes collaborative work with UNHCR and the corresponding workgroups.
- Collaborative work with authorities has led to an informal agreement to share and replicate key messages and communication materials through their official channels.
- With implementing partners ADRA, Save the Children and La Jugarreta, UNICEF has integrated Risk Communication and Community Engagement (RCCE) designated outputs to feature audiovisual materials during the interventions covering topics regarding health and nutrition, protection (PSEA and MHPSS), WASH and GBV.
- UNICEF has developed materials for the prevention of dengue and nutrition-related topics. These are being printed and distributed with implementing partners and the Governmental Health Department. These materials are in company with QR codes that will redirect to U-Report to gather information and inform the population in Acapulco.

## Humanitarian Leadership, Coordination and Strategy

- UNICEF's leadership continues in the three sectors and one sub-sector under its mandate: WASH, Nutrition, Education (UNICEF co-leads with Save the Children) and the Child Protection/GBV sub-sector. Following the first response phase, coordination meetings have been spaced out in this early recovery phase in all sectors. The 5W tools continue to be expanded and improved, and the dashboard is now [publicly available](#) on Microsoft Power BI.
- Sectors led by UNICEF participate and report in the Reconstruction workgroup led by UNDP. In addition, coordination is being carried out with the Secretary of Planning of the State of Guerrero (SEPLADER) and UNDP to support SEPLADER's work in this new phase of the response.
- From the Child Protection/GBV sub-sector, organizations have announced a reduction of first response actions in the first months of 2024, migrating their interventions towards projects more focused on strengthening community and local capacities.
- On 23 January, the Education workgroup had its 9th reunion with over 30 participants, the Federal and local MoE, UN agencies and CSO. There is a periodical update on school reopening, revision of the needs in the sector and reports of actors on their activities in the field. An exit strategy of this workgroup is envisaged for the end of March 2024.

## Human Interest Stories and External Media

Focusing on back-to-school efforts, communication products focused on [school activities](#) and stressing the [right to education](#). Social media posts continued to feature UNICEF's collaboration with [local authorities](#) and [implementing partners](#).

Next SitRep: 29 FEBRUARY 2024

Who to contact for  
further information:

**Fernando Carrera Castro**

Representative  
UNICEF Mexico

Tel: +525552849573

Email: fecarrera@unicef.org

**Maki Kato**

Deputy Representative  
UNICEF Mexico

Tel: +525552849573

Email: mkato@unicef.org

**Laurent Duvillier**

Chief of Communications, OIC  
UNICEF Mexico

Tel: +525552849555

Email: lduvillier@unicef.org

## Summary of Programme Results

Sector Indicator   Country	UNICEF Target	Results					
		Girls	Boys	Women	Men	Total	% PROGRESS
<b>Nutrition</b>							
# primary caregivers of children 0-23 months receiving infant and young child feeding counselling	2,600 <sup>1</sup>	-	-	67	661	728	28%
# children 6-59 months receiving micronutrient powder	2,400	100	139	-	-	239	10%
<b>Health</b>							
# children and women accessing primary health care in UNICEF-supported facilities	3,000 <sup>2</sup>	311	368	26	-	705	23.5%
<b>WASH</b>							
# of people accessing a sufficient quantity and quality of water for drinking and domestic needs	15,000	1,726	1,278	2,889	1,769	7,662	51%
# of people reached with critical WASH supplies (including hygiene items)	7,000	1,368	1,239	2,035	1,065	5,707	82%
<b>Education</b>							
# children accessing formal or non-formal education, including early learning	3,200	3,212	3,212	-	-	6,424	200% <sup>3</sup>
# children receiving learning materials	3,200	1,600	1,600	-	-	3,200	100%
# Teachers and other education personnel are trained to provide quality learning in ECE, EiE and PSS	150	-	-	241	10	251	167%
# of children accessing PSS in their schools/learning programmes	3,200	720	720	61	35	1,536	48%
# parents/caregivers of children under 5 receiving parenting support to improve care and development of their children with support of UNICEF	400	-	-	-	-	-	- <sup>4</sup>
<b>Child protection, GBViE and PSEA</b>							
# children who have received individual case management	500	19	12	-	-	31	6.2%
# children, adolescents and caregivers accessing community-based MHPSS	9,000	954	918	107	38	2,017	22.4%
<b>SBC / AAP</b>							
# affected people (children, caregivers, community members) reached with timely and life-saving information on how and where to access available services	30,000	1,683	1,468	1151	107	4,409	14.6%

– Progress not available by the date of this SITREP.

<sup>1</sup> Target adjusted as of December 15.

<sup>2</sup> Target adjusted as of December 15.

<sup>3</sup> A key factor to enhance school access was UNICEF decision to participate in the rehabilitation, cleaning of debris and renovation of WiS infrastructure to promote school reopening. Mexico CO has launched a second phase of school rehabilitation will start on February 2024 hoping to rehabilitate 50 schools in Acapulco and Coyuca.

<sup>4</sup> The first phase of ECE psychosocial support was directed to schools and teachers, the second phase that will start this week will be directed to parents and caregivers.